

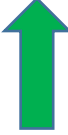












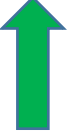


## POLICE & CRIME PLAN MONITORING REPORT – SEPTEMBER 2017

 <p>PROTECTING PEOPLE AT RISK OF HARM</p>	<b>Vulnerability; Prevention; Early Intervention</b>	<b>Mental Health; Drugs; Alcohol;</b>	<b>National Issues; Local Approaches</b>	 <p>WORKING WITH OUR COMMUNITIES</p>	<b>Road Safety</b>	<b>Cyber-Crime</b>	<b>Engagement; Problem Solving</b>
							
<b>Headlines:</b> <ul style="list-style-type: none"> <li>• POLIT &amp; SSCT staffing increases;</li> <li>• Mental Health lobbying ongoing;</li> <li>• Libor Fund application submitted in support of local veterans;</li> <li>• Port security lobbying ongoing;</li> <li>• Measured PCC response to national spit guard debate.</li> </ul>				<b>Headlines:</b> <ul style="list-style-type: none"> <li>• Drug-driving kit expansion completed;</li> <li>• Close Pass cycling initiative launched;</li> <li>• Cyber-crime awareness and education work ongoing;</li> <li>• First PCC Problem Solving Forum scheduled;</li> <li>• Marine Unit expanded, Rural Crime Team implemented.</li> </ul>			
 <p>SUPPORTING VICTIMS, WITNESSES &amp; REDUCING REOFFENDING</p>	<b>Victims &amp; Witnesses</b>	<b>Offender Management &amp; Rehabilitation</b>	<b>Restorative Justice</b>	 <p>TRANSFORMING FOR THE FUTURE</p>	<b>Funding &amp; Resources</b>	<b>Technology &amp; Innovation</b>	<b>Service Improvement</b>
							
<b>Headlines:</b> <ul style="list-style-type: none"> <li>• Restorative Dorset service launches September 2017;</li> <li>• Dorset Police Victims Champion appointed;</li> <li>• Victims Advocate pilot scheme – PTF bid submitted.</li> </ul>				<b>Headlines:</b> <ul style="list-style-type: none"> <li>• Police officer recruitment continues throughout 2017/18;</li> <li>• Independent review of OPCC completed and implemented;</li> <li>• Body Worn Video pilot and Alliance Drone Unit launches;</li> <li>• 101 Service Improvement Panel launched;</li> <li>• Panel re-shaped as Customer Services Panel;</li> <li>• OPCC complaints handling pilot pending.</li> </ul>			

# POLICE & CRIME PLAN MONITORING REPORT – SEPTEMBER 2017



Vulnerability;  
Prevention;  
Early Intervention

## Headlines:

- Paedophile Online Investigation Team (POLIT) increased;
- Safe Schools & Communities Team (SSCT) increased;
- Operation Aidant addressing those most vulnerable to modern slavery;
- Ongoing administration of the ICV Scheme in Dorset;
- Libor Fund application submitted to support veterans.

## Key Indicators:

- Crime figures and victim satisfaction;
- ASB figures and victim satisfaction;
- HMIC PEEL inspection outcomes.

## Activities and Achievements:

- Staff resources within the POLIT and the SSCT were both increased as two of the eight PCC commitments set for completion within the first 100 days of office;
- Dorset Police are participating in the national Operation Aidant which is running themed monthly activities to raise awareness and build relations with those in the community most at risk of modern slavery and human trafficking;
- The PCC retains responsibility for operating an Independent Custody Visiting (ICV) Scheme in Dorset. Given the vulnerability of those detained in police custody, ICVs play an integral role in ensuring that the police maintain high standards, protect welfare and ensure the legal rights of detainees are respected;
- Through the Safer Dorset Foundation (SDF) a Libor Fund application has been made for a Veterans Project Coordinator. If successful, this would support wider veterans work being undertaken by the local Armed Forces Covenant Group.

## Risks and Challenges:

- Increasing demand v reducing resources;
- Issues relating to hidden vulnerability and under-reporting of issues.

## Key PCC Commitments:

- Provide resources to the Force to identify new crime trends;
- Increase the size of POLIT;
- Increase the size of the SSCT;
- Aspiration to create a Vulnerable Persons Directorate;
- Continue to provide Safeguarding oversight and scrutiny;
- Ensure police work in partnership to tackle Modern Slavery;
- Work with partners to provide enhanced support for veterans.

# POLICE & CRIME PLAN MONITORING REPORT – SEPTEMBER 2017



Mental Health;  
Drugs;  
Alcohol

**Headlines:**

- Continued lobbying against use of police custody as a place of safety for those in mental ill health crisis;
- Support for initiatives such as #RU2Drunk seeking to reduce alcohol-related crime.

**Key Indicators:**

- S136 MHA detentions;
- Street triage and Liaison & Diversion scheme outcomes;
- Repeat victim data.

**Activities and Achievements:**

- The PCC remains the national PCC lead for mental health and continues to lobby for the full removal of police custody as a designated place of safety for those in mental ill-health crisis. More recently, lobbying has focused on the risks facing Custody officers potentially detaining offenders with mental health issues unlawfully, or releasing them back into the community, due to a lack of psychiatric unit beds;

**Risks and Challenges:**

- Demands placed on police resources in responding to mental health issues;
- Engagement with health partners over roles, responsibilities and access to services.

- The PCC was one of a number of partners to fund and support the #RU2Drunk initiative in Weymouth, working with licensed premises to reduce access to pubs and clubs to individuals who appear too drunk. The PCC is keen for the Police to try new and innovative approaches to tackling crime-related issues.

**Key PCC Commitments:**

- Expand work keeping repeat victims with serious mental illness safe;
- Lobby to end use of police custody as a 'place of safety';
- Set up joint working initiatives across blue-light services to meet Policing & Crime Act 2017 requirements.

# POLICE & CRIME PLAN MONITORING REPORT – SEPTEMBER 2017



National Issues;  
Local Approaches

## Headlines:

- Regular PCC port security lobbying activity;
- PCC support to campaign to increase animal cruelty punishments;
- Call for a Government review into spit guard practices and alternative solutions;
- Alliance Strategic Policing Requirement (SPR) governance arrangements being reviewed.

## Activities and Achievements:

- The PCC, supported by the Police and Crime Panel, continues to lobby Government on the issue of port security and potential risks associated with smaller ports. Recent activity has specifically focused on Portland Port and the potential for new byelaws to support the port police;
- A blog has been issued by the PCC in support of a number of animal charities calling for an increase in the penalties available for those found guilty of animal cruelty offences;
- Responding to the current debate over the police use of spit guards, the PCC has called on the Government to commission a review into the use of spit guards and any possible alternative solutions to protect officers from the risk of being bitten or spat at;
- Current SPR governance arrangements are under review to ensure a consistent approach across the alliance. An effectiveness self-assessment for HMIC is also currently being finalised.

## Key Indicators:

- Crime figures and victim satisfaction;
- ASB figures and victim satisfaction;
- HMIC PEEL inspection outcomes.

## Risks and Challenges:

- Recorded crime increases and impact on public confidence;
- Recorded ASB increases and engagement with partners.

## Key PCC Commitments:

- Increased crime reporting in areas such as domestic abuse, sexual offences, exploitation, elderly abuse etc;
- Hold agencies to account who have a role in reducing crime;
- Pay due regard to the Strategic Policing Requirement (SPR);
- Lobby Government to improve port security.



WORKING WITH OUR COMMUNITIES

Road Safety

**Headlines:**

- Drug-driving test kits expanded across Force;
- My Red Thumb campaign supported;
- Close Pass cycling initiative implemented;
- Dorset Roadsafe website relaunch scheduled;
- Alliance Road Safety business case in development.

**Key Indicators:**

- KSIs: Rolling annual figure has shown month on month decreases for the last year;
- Education and enforcement data.

**Activities and Achievements:**

- The PCC increased the availability of drug-driving kits to officers as one of the eight commitments to be delivered within the first 100 days in office;
- In May 2017, the PCC supported the national My Red Thumb campaign, aimed at discouraging the use of mobile phones whilst driving;
- Operation Close Pass was launched in July 2017 – an initiative targeting drivers not giving cyclists enough room when overtaking. The initiative provides an opportunity to provide real-time roadside education, whilst also addressing other motoring offences identified at the same time;
- The Dorset Roadsafe website is currently being designed and is scheduled to launch by the end of 2017;
- Road Safety is within scope for the strategic alliance and a business case is currently in development, with a decision point due to be reached by the end of the year.

**Risks and Challenges:**

- Reputational risk and public opinion, particularly in relation to speed enforcement;
- Potential changes to current approaches as a result of any alliance business case decisions taken;
- Resources to effectively educate and enforce the ‘fatal five’.

**Key PCC Commitments:**

- Commission wider provision of driver training schemes;
- Redesign Dorset Roadsafe website as a centre of excellence;
- Raise driver awareness on risks of poor decision making;
- Lobby Government to lower the drink-drive limit;
- Expand availability of drug-driving kits and undertake a drug driving awareness campaign.

## POLICE & CRIME PLAN MONITORING REPORT – SEPTEMBER 2017



WORKING WITH OUR  
COMMUNITIES

Cyber-Crime

### Headlines:

- Cyber-crime awareness campaign ongoing;
- Safe Schools & Community Team (SSCT) education programme;
- Cyber-Crime Prevention Officer in post since August 2016;
- Cyber security event held in Poole;
- Dorset Police Cyber Crime YouTube channel launched in March 2017.

### Key Indicators:

- Fraud and cyber-crime figures and victim satisfaction;
- Business crime figures and victim satisfaction;
- NFIB fraud and cyber-crime profiles.

### Activities and Achievements:

- Cyber-Crime Prevention Officer has delivered over 100 talks to more than 3,500 local residents advising on online safety and security;
- SSCT continues to deliver education on issues such as sexting and online bullying and Child Sexual Exploitation (CSE) to children and young people, parents and professionals;
- An online safety event was held in Poole in June in partnership with Get Safe Online. The two day event provided online safety advice relating to shopping, finance, social media, business, safeguarding loved ones and protecting devices.

### Risks and Challenges:

- Resource and technical knowledge;
- Local v national response – avoiding duplication between Force, Region and national agencies such as the NCA and Action Fraud;
- Targeted scams and fraud, particularly against older members of the community;
- Public concerns regarding fraud and cyber-crime.

### Key PCC Commitments:

- Continue the pan-Dorset awareness raining campaign;
- Continue to educate young people on online risks;
- Ensure businesses are better supported regarding online crime targeted against them.

# POLICE & CRIME PLAN MONITORING REPORT – SEPTEMBER 2017



WORKING WITH OUR  
COMMUNITIES

Engagement;  
Problem Solving

## Headlines:

- PCC Problem Solving Forum scheduled for 24 October;
- Force Business Crime Champion and OPCC SPOC appointed;
- Business Crime Strategy in development with D&C OPCC;
- Extra Marine Unit post implemented;
- Rural Crime Team established;
- First PCC webchat undertaken and further use being trialled across Force.

## Key Indicators:

- Business crime figures and victim satisfaction;
- Rural crime figures and victim satisfaction;
- Marine crime figures and victim satisfaction;
- Overall satisfaction findings.

## Activities and Achievements:

- The OPCC is working with local CVS organisations to host the first Problem Solving Forum in October which will focus on homelessness;
- Dorset Police have appointed a Business Crime Champion to provide specific focus on this area of business. The OPCC Business Crime lead is working with their D&C OPCC counterpart and the Alliance Prevention Department to develop a Business Crime Strategy;
- The expansion of the Marine Unit and the creation of a Rural Crime Team were two of the eight commitments identified and delivered within the first 100 days of office. Alliance work potentially expands marine capability further across Dorset if business case approved;
- The OPCC have utilised webchats in association with the Police and Crime Plan launch and Independent Custody Visitors (ICV) recruitment. Further trials are ongoing across the Force exploring Neighbourhood Policing Team (NPT) webchats.

## Risks and Challenges:

- Balancing demand in specific areas with available resource;
- Recent reports of increase in rural crime locally;
- Costs and implementation of technology potentially required to facilitate online engagement activity.

## Key PCC Commitments:

- Establish a Problem Solving Forum and potential fund new approaches identified as a result;
- Extend engagement with the business community and appoint a Business Crime Champion;
- Fund extra Marine Unit post;
- Create a Rural Crime Team;
- Enhance community engagement including use of webchats and online services.



SUPPORTING VICTIMS,  
WITNESSES & REDUCING  
REOFFENDING

Victims & Witnesses

<p><b>Headlines:</b></p> <ul style="list-style-type: none"> <li>• Victims Bureau established during first term of office continues to support victims of crime;</li> <li>• PCC retains responsibility for commissioning local victim support services;</li> <li>• Force Victims’ Champion appointed;</li> <li>• PTF bid submitted for a Victims Advocate pilot scheme.</li> </ul>	<p><b>Key Indicators:</b></p> <ul style="list-style-type: none"> <li>• Victim satisfaction;</li> <li>• Repeat victims.</li> </ul>
<p><b>Activities and Achievements:</b></p> <ul style="list-style-type: none"> <li>• Dorset Police have appointed a Victim’s Champion to provide a dedicated focus on victims, their needs and the service they receive on their journey through the Criminal Justice System. This work will include ensuring compliance with the Victims Code of Conduct;</li> <li>• A bid has been submitted to the Police Transformation Fund (PTF) for a Victims Advocate pilot scheme as a precursor to a Victims Lawyer (which would require legislation change). The pilot would seek to extend existing victim and witness support into the court itself, including help in giving evidence and providing additional information;</li> <li>• Dorset Police remains engaged with the DCJB performance sub-group in scrutinising HMCTS use of double/triple listing cases and identifying learning from cracked, ineffective, vacated and discontinued cases.</li> </ul>	<p><b>Risks and Challenges:</b></p> <ul style="list-style-type: none"> <li>• PCC not able to directly hold CJS partners to account for performance.</li> </ul>
	<p><b>Key PCC Commitments:</b></p> <ul style="list-style-type: none"> <li>• Establish a repeat victim champion;</li> <li>• Improve systems to avoid double/triple booking of court rooms;</li> <li>• Lobby Government to sponsor a pilot Victims Lawyer scheme.</li> </ul>





SUPPORTING VICTIMS,  
WITNESSES & REDUCING  
REOFFENDING

Offender Management &  
Rehabilitation

<p><b>Headlines:</b></p> <ul style="list-style-type: none"> <li>• OPCC position paper on tagging;</li> <li>• Development of PCC lobbying approach to tagging legislation change;</li> <li>• Engagement with D&amp;C OPCC over CRC reforms;</li> <li>• AFCB Community Engagement Team services expanded.</li> </ul>	<p><b>Key Indicators:</b></p> <p>TBC.</p>
<p><b>Activities and Achievements:</b></p> <ul style="list-style-type: none"> <li>• Voluntary tagging has seen many successes in reducing reoffending and, where bail conditions have been breached, providing evidence to reduce the burden on the CJS. The OPCC have met with the Force lead to explore the expansion of the scheme and a position paper is currently under consideration;</li> <li>• PCC is considering lobbying for legislation change to allow for pre-charge tagging of high-risk individuals. Initial scoping work undertaken;</li> <li>• OPCC is working with the D&amp;C OPCC to explore options for improving outcomes from our shared CRC's work with offenders;</li> <li>• The PCC has met with the AFC Bournemouth Community Engagement Team who are now providing additional services as a result of these discussions. This will need to be evaluated in due course.</li> </ul>	<p><b>Risks and Challenges:</b></p> <ul style="list-style-type: none"> <li>• Resettlement prisons for Dorset offenders remain out of county which present challenges with engagement.</li> </ul>
	<p><b>Key PCC Commitments:</b></p> <ul style="list-style-type: none"> <li>• Explore ways to reduce reoffending through mentoring;</li> <li>• Expand tagging of offenders;</li> <li>• Explore with partners behaviour changing courses for offenders;</li> <li>• Work with the CRC to improve peer and public mentoring;</li> <li>• Explore extension of AFCB Community Engagement Team referral path to include young offenders.</li> </ul>



SUPPORTING VICTIMS,  
WITNESSES & REDUCING  
REOFFENDING

Restorative Justice

**Headlines:**

- Restorative Dorset service launches in September 2017.

**Key Indicators:**

- 90 referrals into Restorative Dorset between 1 October 2017 (launch) and 30 September 2018.

**Activities and Achievements:**

- Restorative Dorset will be launched on the 28 September 2017 and Borough of Poole has been commissioned to deliver this. The service will enable victims of crime and anti-social behaviour, committed by adults, to access restorative justice (RJ) and restorative mediation with the offender/perpetrator. The service will include the provision of Neighbourhood Justice Panels (NJPs) across the whole of Dorset, an expansion of existing services, as well as providing post-conviction RJ;
- NJPs deal with low level crime and enable the victim to tell the offender the impact of the crime on them. Post-conviction RJ enables victims to meet with the offender of more serious crime, often in prisons, and make them aware of the consequences of their crime. Both processes are facilitated by trained volunteer RJ practitioners, though for post-conviction they are more experienced and specialist RJ facilitators;
- Victims will be able to self-refer as well as through a range of partner agencies and organisations.

**Risks and Challenges:**

- Resettlement prisons for Dorset offenders remain out of county which present challenges with engagement.

**Key PCC Commitments:**

- Expand Neighbourhood Justice Panels (NJPs) across Dorset;
- Expand Restorative Justice meetings between victims and offenders.

# POLICE & CRIME PLAN MONITORING REPORT – SEPTEMBER 2017



TRANSFORMING FOR THE FUTURE

Funding & Resources

## Headlines:

- Police officer recruitment intakes scheduled for 2017/18;
- Independent review of the OPCC undertaken;
- PCC continues to lobby for fairer funding for Dorset.

## Key Indicators:

- Establishment figures;
- OPCC review evaluation – June 2018;
- Annual budget and precept setting process;
- Annual Accounts and Annual Governance Statement (AGS).

## Activities and Achievements:

- Since being elected the PCC and Chief Constable have overturned the previous recruitment freeze and overseen a number of new officer intakes since. Recruitment is planned to continue in 2017/18;
- In independent review of the OPCC was completed by CoPaCC in July 2017 and a new structure implemented from January 2017. An evaluation of the new arrangements is planned for June 2018;
- The PCC continues to lobby Government and Dorset MPs for the ongoing review of the Police Funding Formula to provide fairer funding for rural forces such as Dorset.

## Risks and Challenges:

- Continued pressures on the police budget and uncertainty over future funding arrangements;
- Q1 forecast outturn predicts £858k overspend;
- Officer numbers currently exceed FTE establishment.

## Key PCC Commitments:

- Increase frontline resources;
- Uphold the position of prudence/spend public money wisely;
- Lobby for a fairer Police Funding Formula;
- Independent review of the OPCC;
- Pledge to keep Neighbourhood Policing Teams (NPTs) and the PCSO role;
- Look to share budgets and service delivery with partners.

## POLICE & CRIME PLAN MONITORING REPORT – SEPTEMBER 2017



TRANSFORMING FOR THE FUTURE

Technology & Innovation

### Headlines:

- Body Worn Video pilot commenced November 2016;
- Alliance Drone Unit launched July 2017;
- Safer Dorset Foundation created within first 100 days of office;
- Solar Panels installed on Blandford Police Station and numerous other environmentally friendly measures in place.

### Activities and Achievements:

- Dorset Police began a Body Worn Video pilot in November 2016. The findings of the pilot are anticipated shortly and will inform any wider roll-out of BWV across the Force;
- The UK's first Drone Unit was launched by Dorset and Devon & Cornwall in July 2017. Drones can assist in a number of operational policing areas and the number of available drones and trained officers will increase over the next 12 months;
- The Safer Dorset Foundation (SDF) was launched in July 2016 as one of eight PCC commitments achieved within the first 100 days of office;
- A number of environmentally measures are already in place across the Force, including solar panels at Blandford, motion sensitive lighting, replacement boilers across the estate, and the introduction of electric vehicles to the police fleet. An assessment of any further measures that may be taken to reduce our carbon footprint is in process.

### Key Indicators:

- HMIC PEEL Leadership inspection – October 2017;
- BWV pilot evaluation – due September 2017;
- Drone unit evaluation – TBC.

### Risks and Challenges:

- Lack of SDF activity to date and associated reputational risk;
- Costs and potential estate restrictions on implementing further green initiatives;
- Continued pressure on budgets and resources and restrictions this may place on attracting new joiners to the service.

### Key PCC Commitments:

- Enhanced IT, both internal and with wider CJS partners;
- Body Worn Video & Drones;
- Create the Safer Dorset Foundation;
- Explore leadership and potential to reduce supervisory costs;
- Innovation in allowing the best people to join and progress;
- Reduce the Dorset Police carbon footprint;
- Build on Evidenced Based Policing methods and best practice.



TRANSFORMING FOR THE FUTURE

Service Improvement

**Headlines:**

- 101 Service Improvement Panel established within first 100 days of office;
- Work on going to look at future PCC/OPCC involvement in police complaints.

**Key Indicators:**

- TBC.

**Activities and Achievements:**

- The 101 Service Improvement Panel was launched in July 2016 as one of eight PCC commitments achieved within the first 100 days of office. The Panel included Police and Crime Panel member representation and has led to direct improvements to Dorset Police 101 call handling processes;
- The Panel has now evolved into a Customer Service Panel, launched in July 2017, with a broader remit to review and advise Dorset Police on all aspects of customer service, not just call handling. The Police and Crime Panel are again represented on the Panel;
- Work continues on the pilot scheme for the strategic alliance which will see the Dorset OPCC lead on the initial receipt of expressions of complaints and dissatisfaction. The pilot is due to launch in October, with formal changes to the statutory police complaints process due to be implemented from June 2018.

**Risks and Challenges:**

- Challenges relating to recruitment, retention and training of call-handling staff;
- Negative publicity regarding the 101 service and associated impact on public confidence;
- Implications of police complaints changes on the PCC and OPCC in terms of resourcing, outcomes and reputation;
- Tight timescales for implementation of pilot initiative.

**Key PCC Commitments:**

- Create a 101 Service Improvement Panel;
- Make the OPCC the initial point of contact for police complaints;
- Volunteer Group to observe/listen to contact with the police.